



ONE OF FOUR BLANK TOOLS

Decision-Authority Matrix

Map who can actually approve, spend, hire, and commit — versus who has to wait for you. Every cell that routes back to you is a bottleneck you're paying for.

DECISION TYPE	WHO CAN DECIDE ALONE	WHO MUST CONSULT FIRST	WHAT MUST ROUTE TO OWNER	DOLLAR / RISK THRESHOLD
<i>Issue a refund</i>	<i>Rep, up to threshold</i>	<i>Above threshold, consult lead</i>	<i>Above higher line, owner approves</i>	—

This is 1 of 4 lenses in the STACKED Operating System Self-Assessment. Each one shows you a different way your business depends on you instead of your systems.

If you want to look at this properly, the next step is an operational assessment. **It's a free Diagnosis Call** — we map where your business runs on people instead of structure, and what it would take to change that.